



LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT

EMERGENCY CONTINGENCY PLAN

The Louis Armstrong New Orleans International Airport (LANOIA) prepared this Emergency Contingency Plan update pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this Plan update can be directed to Deputy Director and Chief Operations Officer, Walter Krygowski at walterk@flymsy.com or Assistant Chief Operations Officer, Ronaldo Nodal at rondaldon@flymsy.com. LANOIA files this Plan update with the Department of Transportation because: (1) it is a commercial airport, and (2) it may be used by an air carrier described in USC 42301(a)(1) for diversions.

This Plan update describes how, following excessive tarmac delays and to the extent practicable, LANOIA will:

- Provide for the de-enplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs and Border Protection (CBP).

Airport Information

Name of Airport: Louis Armstrong New Orleans International Airport

Name and title of person preparing the Plan: Ronaldo Nodal, Assistant Chief Operations Officer

Preparer contact number: (504) 303-7521

Preparer contact e-mail: ronaldon@flymsy.com

Date of submission of Plan update: April 6, 2017

Airport Category: Medium Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact Airport Operations directly at (504) 303-7520 or through Aviation Communications (AVCOM) at (504) 303-7700 for assistance. Airport Operations and AVCOM are staffed 24-hours a day / 365-days a year.

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Update: April 2017

Plan to Provide for the De-enplanement of Passengers Following Excessive Tarmac Delays

Except for LANOIA's ownership of certain passenger boarding bridges, LANOIA does not own or operate any ground service equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the de-enplanement of passengers. Additionally, LANOIA personnel are not trained to assist in the de-enplanement of passengers using LANOIA owned passenger boarding bridges or ground service equipment owned or operated by air carriers or contract service providers. LANOIA will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

LANOIA has a total of forty-two (42) gates. As of April 1, 2017, the gates are allocated as follows:

1. Twenty-three (23) gates are under preferential (signatory) leases to signatory airlines.
 - a. Of these 23-gates, six (6) gates are under preferential (signatory) leases to signatory airlines that also own the associated passenger boarding bridge on the particular leased gate.
2. Ten (10) gates with operational LANOIA-owned passenger boarding bridges are available on a per-turn or common use (non-signatory) lease with an airline.
3. Nine (9) gates are available for aircraft parking and/or ground loading only.

LANOIA will make all LANOIA-owned per-turn/common-use gates available for a diverted aircraft seeking to deplane at a gate, to the maximum extent practicable. LANOIA will direct our common-use gate lessee to make its gate available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, LANOIA will direct tenant air carriers to make preferential use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using or not scheduled to use the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

LANOIA has defined sterile areas capable of accommodating limited numbers of international passengers. LANOIA will coordinate with local CBP officials to allow international passengers who have not yet cleared U.S. customs to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

LANOIA will provide public access to its emergency contingency plan through the following means:

- Posting in a conspicuous location on the airport website (<http://www.flymsy.com>)