

### 12.13 Airport Taxi Use Decals

- A. Every person desiring to operate a taxicab from LANOIA shall first obtain a current Airport Taxi Use Decal to be issued by LANOIA in accordance with the requirements set forth below as well as any related practices and procedures that may be established by LANOIA staff. A valid, current Airport Taxi Use Decal shall be prominently displayed on the windshield of each taxicab vehicle picking up on-demand passengers from LANOIA. Every person desiring to obtain an Airport Taxi Use Decal shall pay LANOIA an annual, non-refundable fee of \$200, which fee may be amended at the discretion of the Board. Without limitation on the Board's discretion in establishing the fee, the fee may reflect all costs associated with provision, regulation, and/or management of taxicab services at LANOIA.
- B. Any taxicab operator possessing a valid, current Certificate of Public Necessity ("CPNC") issued by the City of New Orleans and who has satisfied the requirements of Sections 162-58, 162-245, 162-380, 162-611, 162-613, 162-657, 162-659, 162-660, and 162-661 of the New Orleans City Code, as amended on April 19, 2012 and as may be further amended thereafter, shall be entitled to receive an annual (on a calendar year basis) Airport Taxi Use Decal.
- C. Any taxicab operator possessing a valid, current CPNC issued by any jurisdiction with authority to allow for taxicab operation at LANOIA, other than the City of New Orleans, shall be entitled to receive an annual (on a calendar year basis) Airport Taxi Use Decal; provided that: (1) such jurisdiction has enacted requirements for issuance of a CPNC which are compliant with the requirements set forth in subsections 12.13(D)(3)-(6) and section 12.14 below, and (2) the taxicab operator seeking an Airport Taxi Use Decal has satisfied such requirements.
- D. Any other taxicab operator desiring to operate a taxicab from LANOIA shall be required to obtain an annual (on a calendar year basis) Airport Taxi Use Decal to be issued by LANOIA only upon full compliance with each of the following conditions:
  - (1) Payment to LANOIA of an annual, non-refundable inspection fee in an amount to be established by the Board in its sole discretion. Without limitation on the Board's discretion in establishing the fee, the fee may reflect all costs associated with the provision, regulation, and/or management of taxicab services at LANOIA. The inspection fee due under this subsection 12.13(D)(1) is in addition to the Airport Taxi Use Decal fee provided for in subsection 12.13(A) above.
  - (2) Possession and presentation of a valid, current CPNC issued by a jurisdiction with authority to allow for taxicab operation at LANOIA.
  - (3) Possession and presentation of a copy of a valid insurance certificate containing an endorsement that the policy is issued to comply with provisions of the Public Passenger Motor Vehicle Responsibility Law, La. R.S. 45:200.1 *et seq.*

- (4) Possession and presentation of a copy of a valid, current vehicle registration.
  - (5) Possession and presentation of a valid, current safety inspection sticker (brake tag).
  - (6) Submission to, and satisfaction of, an inspection to determine compliance with the standards set forth in this section 12.13 and section 12.14 below.
- E. Every taxicab driver shall operate his or her taxicab vehicle in compliance not only with these Rules and Regulations, but also with the laws of the State of Louisiana and the United States of America as well as the laws and ordinances of the governing authority that issued the operating permit to the driver/owner of the taxicab and of the governing authority of the location in which the taxicab is being operated.

#### **12.14 Taxicab Operating Standards**

- A. The following vehicles are not eligible for operation as taxicab vehicles at LANOIA or eligible for receipt of an Airport Taxi Use Decal:
- (1) Any vehicle which has ever been issued the title class of either "salvage", "rebuilt", "junk", "total loss", "reconditioned" or any equivalent classification in any jurisdiction.
  - (2) Any vehicle which has been previously used as a taxicab or law enforcement vehicle in any jurisdiction.
  - (3) It is the affirmative duty of the CPNC holder to ascertain that the vehicle is in compliance with this subsection.
  - (4) Any vehicle placed in operation by a CPNC holder in violation of this subsection is unsafe, and subject to immediate Airport Taxi Use Decal suspension and or revocation.
  - (5) CPNC holders may be required to submit a car history report at the CPNC holder's expense.
- B. The name, photograph, and fingerprints of all applicants for an Airport Taxi Use Decal shall be submitted to an appropriate law enforcement agency for investigation, and a copy of the report shall be attached to the application for an Airport Taxi Use Decal and kept on file by LANOIA. The law enforcement agency/department investigating all applicants for Airport Taxi Use Decals shall utilize all reasonably available federal, state and local crime enforcement networks.
- C. All vehicles shall have a fully functioning air conditioner and heater, brake lights, and door handles. No vehicle is permitted to have balding tires or other safety hazards.

- D. All vehicles shall be maintained in a clean condition. There shall be no tears or rust holes in the vehicle body and no loose pieces such as fenders, bumpers or trim hanging from the vehicle body. There shall be no unrepaired body damage or any body condition that would create a safety problem or interfere with the operation of the vehicle.
- E. Grills of all vehicles must be in place and complete. Paint must be well-blended with the natural configuration and color of the vehicle. Repairs should have a smooth surface. Engines must not give off excessive smoke/fumes or noise.
- F. The time frame that deficient vehicles may operate with minor deficiencies, such as no hubcaps and deficiencies with signage is set at three days or the next inspection date, whichever is sooner.
- G. The time frame that vehicles may operate when deficient for full paint job only is set at 15 calendar days.
- H. All vehicles shall be inspected with the following criteria:
  - (1) Satisfaction of the requirements set forth in subsection 12.13(D)(1), (2), (3), (4), and (5) above.
  - (2) *Exterior check list:*
    - 1. Head lights;
    - 2. Taillights;
    - 3. Stop and turn light signals;
    - 4. License plate light;
    - 5. Windshield (no dangerous cracks);
    - 6. Vent glass;
    - 7. Windshield wipers;
    - 8. All door glass as well as rear window glass;
    - 9. Door risers (glass riser);
    - 10. Fenders;
    - 11. Doors and door locks;
    - 12. Main body;
    - 13. Trunk lid;
    - 14. Splash shields;
    - 15. Bumpers;
    - 16. Hub caps;
    - 17. Color scheme;
    - 18. CPNC numbers;

19. Stripes and stripe colors;
20. Name of CPNC holder (owner) in correct area (front fender);
21. Exhaust system (muffler and tail pipes);
22. Wheel alignment, toe in and camber (front wheels not more than one-half inch of play (in and out movement));
23. Tires, free of visible fabric tears or bulges;
24. Parking brakes (must be capable of holding vehicle on an incline);
25. Interior of vehicle (upholstery, floor mats, head lining, door panels) must be clean. Rate stickers must be displayed (interior rear);
26. Trunk compartment (must be clean and neat, should contain only radio equipment, tools and spare tire, with sufficient space for luggage). Solid flooring; and
27. Check meters, PIMs, camera systems, silent alarm, GPS.

(3) *Interior check list:*

1. Rear view mirror;
2. Steering wheel (should not have more than four inches free play and free from rough movement); and
3. Foot brakes (when applied should be effective (hold) with at least two inches pedal reserve and equalized).

I. It shall be unlawful to load more passengers in a taxicab beyond the vehicle's capacity as set forth by the vehicle's manufacturer. Seat belts must be available for each passenger. No taxicab shall be loaded with passengers in such a manner as to obstruct the view of the driver or otherwise interfere with the safe operation of the vehicle.

J. (1) No vehicle having a vehicle age greater than 11 years may be operated as a taxicab at LANOIA. For purposes of this article, the term "vehicle age" shall be determined based on the vehicle's model year, and a "year" shall be measured through the last day of that respective calendar year (for example, a vehicle with a model year of 2000 shall have a vehicle age of one year as of January 1, 2001). This ten-year age provision shall be temporary in nature and shall only remain in effect until December 31, 2013, after which time, it shall no longer be of any further force and effect, and said taxicab age provision shall convert to a "vehicle age" of no greater than seven years.

(2) As of January 1, 2013, no new or replacement taxicab vehicle may be operated as a taxicab at LANOIA if such vehicle is greater than five years old. However, any such new or replacement vehicle for which a CPNC is obtained may continue to be operated as a taxicab through that vehicle's seventh model year provided that the vehicle continues to

be in compliance with all other provisions of these Rules and Regulations which pertain to the regulation of taxicabs licensed to operate at LANOIA.

K. (1) Unless otherwise specifically provided herein, no owner or operator of any taxicab shall operate such vehicle unless it is equipped with a taximeter which shall automatically compute and register the amount of the fare on a basis of the miles traveled or the time elapsed (the fare reflecting the elapsed time if it occurs first or the mileage if it is traveled before the applicable time has elapsed). Each taximeter must show the amount of the fare on its face and shall be located in the cab in such position that the fare may be continuously seen both day and night by each and every passenger seated in the rear compartment of the vehicle. Each taximeter shall be placed in the taxicab in such a position that the flag will be visible from the street when in the for hire position. It shall be unlawful to transport passengers in a pay status in such vehicle unless such meter is in operation, except when charter rates, special event rates or airport rates are applied.

(2) Taximeters shall be hardwired to a passenger information monitor and dispense a receipt with the following information:

- i. CPNC number;
- ii. Driver ID;
- iii. Trip ID;
- iv. Distance of trip;
- v. Date of trip;
- vi. Time of trip;
- vii. Fare charges;
- viii. Extra charges;
- ix. Total charges;
- x. Taxicab company name and phone number; and
- xi. The name and telephone number of the appropriate department, agency, or office for passengers to direct compliments or concerns.

L. All taxicabs shall be equipped with a fully functioning credit/debit card acceptance machine. Further, such credit/debit card acceptance machines are subject to the following regulations:

- (1) The passenger shall have the ability to swipe his own credit or debit card.
- (2) A payment card industry data security standard (PCI DSS) compliant passenger information monitor (PIM) must be installed in all taxicabs, and shall be integrated directly to the taximeter by means of a hard wire connection.
  - i. The PIM must communicate wirelessly to obtain approvals for credit and debit card transactions. The system shall provide communication back to the taxicab within ten seconds.

- ii. All PIMS must be bolted to the head rest or in an area approved by LANOIA in the passenger compartment.
  - iii. The system must provide a printed receipt for every credit or debit card transaction. Hand written receipts are not allowed.
- (3) A GPS receiver is required for the credit/debit card system.
  - (4) Drivers must be able to sign into the PIM using either a unique identifying number or biometrics.
  - (5) No surcharge may be imposed for the use of a credit/debit card so that the total charge exceeds the legal rate of fare.
  - (6) No minimum charge may be imposed for the use of a credit/debit card.
  - (7) No service may be refused to any person desiring to use a credit/debit card.
  - (8) LANOIA shall have unlimited online access to all information collected by the PIM.

M. All taxicabs shall be equipped with a security camera system.

- (1) Any security camera system installed in a taxicab must meet or exceed the technical specifications set forth below:
  - (a) Be 100 percent solid state design;
  - (b) Be tamperproof and not operate with an "on/off" switch;
  - (c) Have system protections to ensure against voltage irregularities and power failures;
  - (d) Use non-volatile flash memory and record images using a first-in, first-out methodology, with an overwrite-protected memory for emergency events that cannot be overwritten;
  - (e) Be impact and shock resistant;
  - (f) Clearly record images in all lighting conditions, including bright sunshine, shade, darkness, total darkness, and when strong backlighting is present;
  - (g) Mark each image with the date, time, and vehicle number, and serial number of the camera;

- (h) Be stored as or convertible to standard digital image formats;
- (i) Must have a field of vision to capture all of the occupants of the vehicle;
- (j) Be installed so that it will not interfere with the driver's field of vision or impede the use of any of the vehicle's mirrors;
- (k) Must have all lead-free components;
- (l) Must have 1 GB memory;
- (m) Must record images at a resolution of at least 640 × 368 pixels;
- (n) Must have image recording triggers;
  - i. Still image recording must be triggered by any vehicle door opening. Upon the trigger, still images must be recorded at a rate of one image every five seconds for 60 seconds, followed by one image every 15 seconds.
  - ii. Video images must be recorded on a looping basis, and image storage must be triggered by any vehicle door opening. Upon the trigger, video images must be recorded for 60 seconds prior to the door opening and 60 seconds after the door is closed;
  - iii. In an emergency-trigger event, system must be able to store 2.5 minutes worth of images prior to the trigger and 2.5 minutes after the trigger in an overwrite-protected format. Still image cameras must be equipped with an emergency trigger that will record images at the rate of one image per second for 60 seconds.

(2) Signage. All vehicles equipped with a security camera system must have a decal on the passenger and driver side rear windows stating, "This vehicle is equipped with a security camera."

(3) Use of digital still or video images. Access to any recorded image of persons in a taxicab is prohibited except by LANOIA or law enforcement officials. Violation of access to images shall result in revocation of an Airport Taxi Use Decal.

(4) Inspections. Camera systems must have the capability for inspection of the equipment that will indicate the system is functioning properly. The serial number of the camera must be readily accessible. LANOIA may also inspect the viewing facilities of the owner or licensed manager and may ask for verification of viewing logs and/or all other documentation and equipment. LANOIA, or any local jurisdiction that has adopted the reforms, will be required to inspect camera systems.

- (5) Driver behavior modification features. For the purposes of driver education and modification of driver behavior, security camera systems shall be equipped with driver behavior modification features which collect and store data created by vehicle movement triggers such as sharp turns, sharp stops, or quick accelerations.
- (a) A CPNC holder or company owners may view images from outward facing cameras only.
  - (b) Cameras recording for driver modification purposes should be positioned such that the perspective is outward and over the vehicle's hood.
  - (c) All images must be logged electronically and the electronic log provided on a quarterly basis to the bureau.
  - (d) LANOIA may view any reports and images associated with driver behavior upon request.
- (6) Procedures for security camera systems approval. Only camera systems meeting the minimum requirements and approved by LANOIA may be installed.
- (a) Applicants must submit a request for approval in writing and provide written technical specifications of the system; and
  - (b) Provide a demonstration of the system and all of its features to LANOIA. After reviewing the technical specifications and viewing the demonstration, LANOIA will respond directly to the vendor in writing within 30 days of the demonstration stating if the system meets the minimum qualifications set forth for security cameras and has been approved for use by LANOIA.
- (7) The equipment required by this rule shall be maintained in good working order at all times. If a CPNC holder changes the security camera equipment, he or she must notify LANOIA within 24 hours and the vehicle will be re-inspected to ensure compliance with this section.
- (8) Every CPNC holder shall file, on a form designated by LANOIA, a detailed description of the safety features to be installed in each taxicab. This form shall be submitted at the time of licensing, renewal of licensing, and whenever there is a change of the safety features to be used in the taxicab.
- (9) If LANOIA personnel or a law enforcement official requests access to any record produced by the digital security camera systems to assist in the investigation of any complaint or crime, the taxicab company must provide access to the record within 24 hours. Records may only be accessed by LANOIA, local law enforcement, or any local jurisdiction that has adopted the reforms, and only when a formal LANOIA complaint or police complaint number has been generated.

- (10) It shall be unlawful for any CPNC holder, taxicab company, or driver to allow any person to intentionally access any records produced by the security camera systems. Violation of this section shall be grounds for revocation of an Airport Taxi Use Decal.
- (11) It shall be unlawful for any taxicab driver to cover, tamper with, damage, disturb, remove or disable a digital security camera system in a taxicab. Violation of this section shall be grounds for revocation of an Airport Taxi Use Decal.
- N. All taxicabs shall be equipped with a silent alarm feature to notify dispatch, if appropriate, and/or law enforcement of danger.
- O. All taxicabs shall be equipped with a LANOIA-approved global positioning system (GPS) to provide efficient navigation to passenger destinations.
- P. Notwithstanding any other provision of this section 12.14 or section 12.13 above, LANOIA shall have the authority to inspect taxicab vehicles at any time, and at any location(s) deemed appropriate by LANOIA, or its designee, to determine compliance with LANOIA's Rules and Regulations.

### **12.15 Airport Taxi Lot**

LANOIA staff shall establish such procedures, guidances, and/or practices which, in their discretion, are appropriate for the operation of the taxicab stand at LANOIA, including the taxicab line(s) and taxicab holding area. Any taxicab driver that violates such procedures, guidances, and/or practices may be subject to revocation of his/her Airport Taxi Use Decal.