



The Latest Airport Information

INSIDE **AMSY**

SPRING 2008, VOL. 5, NO. 1 - A NEWSLETTER FOR EMPLOYEES AT LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT



Part of the ExpressJet Team at Louis Armstrong New Orleans International Airport celebrate their first year in business. ExpressJet celebrated their one year anniversary in each of the 24 U.S. cities it serves.

Congrats to ExpressJet on their 1 Year Anniversary

While some airlines are leaving the skies, throughout April ExpressJet Airlines (<http://www.xjet.com>) celebrated their one-year anniversary of taking to the skies under its own brand. The airline marked the occasion with celebrations in each of the 24 U.S. cities it serves. In addition, ExpressJet's JetSet Frequent Flyer Program recognized its number one most frequent flyer and 24 runner-ups with "JetSetter of the Year" Awards. JetSet, the airline's trip-based frequent flyer program, rewards customers for how often they fly, not how far they go. According to Trish Winebrenner, Vice President, Marketing and Sales, "We are a unique airline and ExpressJet is in the business of saving travelers time by offering non-stop service to less congested airports while providing a comfortable ride on young, fuel-efficient jets."

ExpressJet began service at MSY in April 2007 with 12 daily flights to 6 destinations. ExpressJet now flies from New Orleans to Austin, San Antonio, Kansas City, Raleigh-Durham and Jacksonville, FL. The airline serves 175 destinations in North America and the Caribbean with approximately 1,500 departures per day. Operations include capacity purchase and pro-rate agreements for mainline carriers; providing clients customized 50-seat charter options; and ExpressJet branded flying, providing non-stop service to markets concentrated in the West, Midwest and Southeast regions of the United States.

JetBlue Airways Begins Non-stop Service from Boston to New Orleans



If you are a Boston Red Sox fan and want a quick way to get to Boston for a home game, JetBlue just made that trip easier. On May 1, JetBlue Airways celebrated four years of low-fare service from its Boston focus city by expanding to two more most-requested destinations: Chicago O'Hare and New Orleans.

"We are thrilled that JetBlue will offer nonstop service from Boston to New Orleans and Chicago's O'Hare Airport," said Edward C. Freni, Massport's director of aviation. "New Orleans is the largest domestic market without daily nonstop service from Logan," Freni added, "and it is very good news for New England that JetBlue will connect the Big Easy with Beantown." ✈

A Word from Sean Hunter



As Spring concludes and Summer begins, I want to express my sincerest thanks to all of the employees at Louis Armstrong New Orleans International Airport for your cooperation in helping to make our airport better.

In December 2006, we began a campaign to upgrade the airport with additional maintenance and repairs. That drive is still on-going. The success of this effort still depends on all of us going beyond our job description and doing what we can to keep our airport clean and safe.

I encourage you to be aware of situations that may present a hazard to our passengers and fellow workers and report them immediately. Keep that goodwill ambassador hat on by helping passengers with directions and information about the airport, while doing it with a smile. Good customer service goes a long way in maintaining a positive image about MSY.

Louis Armstrong New Orleans International Airport is not a building, it is a team of professionals working together. Thanks again for all you do.



AIR FORCE ONE MEETS MEXICO ONE

In April, MSY was the resting place for Air Force One and the aircrafts carrying the President of Mexico and the Prime Minister of Canada, while the heads of state held their two day NAFTA Summit in New Orleans. ←

NOAB APRIL CRAWFISH BOIL



Thanks to all of the NOAB employees that helped with the planning, set-up and clean-up of the Spring NOAB Crawfish Boil. And congratulations to all of the prize winners.

We passed a good time. ←

NOAB AVCOM RECOGNIZES EMPLOYEES

Each year, the second full week of April is dedicated to the men and women who serve as public safety telecommunicators. It was first conceived by Patricia Anderson of the Contra Costa County (California) Sheriff's Office in 1981. Representative Edward J. Markey (D-Mass.) introduced what became H.J. Res. 284 to create "National Public Safety Telecommunicators Week." According to Congressional procedure, it was introduced twice more in 1993 and 1994, and then became permanent, without the need for yearly introduction.

John Lyon, the NOAB Telecommunications Manager said, "I would like to thank the staff of AVCOM for their efforts over the last year. Also my thanks to everyone for joining us in recognizing the Airport Communications Dispatch Staff during National Public Safety Telecommunications Week."

In 2007, AVCOM dispatched 11,605 emergencies, and answered approximately 200,000 information calls. Emergencies range from aircraft alerts to fire alarms. Working in conjunction with ARFF, Security, Operations and Mutual Aid Personnel, AVCOM has been instrumental in protecting and serving all individuals at the Louis Armstrong New Orleans International Airport. ←

DID YOU KNOW?

Check out airport info at www.flymsy.com

Armstrong 2007 Numbers

Armstrong International Airport served 7,525,533 passengers in 2007 or 77% of the all time high number in 2004.

Airport sees record numbers at beginning of 2008

The NBA All-Star Game in February helped bring international attention to New Orleans and was the #3 largest passenger screening in 2008 with 16,750. Reports from the Transportation Security Administration (TSA) said the #1 screening to date is the BCS Football Game in January with 19,188, #2 was the Sugar Bowl with 17,292, followed by the NBA and then Mardi Gras. ←